1991 - 1992 Corvette: Service Bulletin: S.I.R. System Diagnostic Energy Reserve Module Exchange

Subject: S.I.R. SYSTEM DIAG. ENERGY RESERVE MODULE EXCHANGE
Model and Year:1990 CAMARO, METRO (CONVERTIBLE ONLY), STORM 1991-92 CORSICA, BERETTA, CAMARO, CORVETTE, METRO (CONVERTIBLE ONLY), STORM AND CAPRICE
Source: Chevrolet Service Bulletin
Bulletin Number: 92-39A-9 - (12/20/1991)

THIS BULLETIN CANCELS AND SUPERSEDES DEALER SERVICE BULLETIN NO. 92-39-9, DATED NOVEMBER 1991. ALL COPIES OF 92-39-9 SHOULD BE DISCARDED.

THIS INFORMATION SHOULD BE FILED IN THE "SPECIAL EXCHANGE POLICY PROCEDURE MANUAL" PREVIOUSLY PROVIDED.

Supplemental Inflatable Restraint DERMS used in the above models are to be serviced by exchange with one of the AC Delco Service Centers listed in this bulletin. The Centers are authorized to pre-exchange by sending an exchange unit to the dealership in advance of receiving a problem unit for repair.

The only cases in which a dealer should order a DERM through GMSPO is when the DERM is missing or physically damaged.

LOCATING EXCHANGE PARTS

If your local AC Delco repair facility does not have a unit available for pre-exchange, call other shops listed in the bulletin. As independent businesses,

the shops may not refer a dealership to another shop for service when an exchange unit is not available. All shops are authorized to ship to any Chevrolet Dealer.

AC DELCO EXCHANGE PROCEDURE

1 . Remove the DERM unit requiring repair from the vehicle; complete all red shaded areas of the AC Delco Warranty Repair Claim (ACD-1078A). Send the unit and all five copies of the completed form to the authorized AC Delco Center chosen from those listed or from the Authorized AC Delco WA-2. ALL INFORMATION EXCEPT FOR THE DEALER'S SIGNATURE MUST BE PRINTED LEGIBLY OR TYPED. Additional ACD-1078A Claim Forms may be obtained from the Chevrolet Dealer Assistance Center (DAC).

IMPORTANT: Nature of Problem, Field #3, is particularly important. To assure accurate diagnosis and repair of the returned unit, also attach a repair order copy.

2. The repaired unit will be returned to the dealership with the dealership copy of the AC Delco form, properly completed. In cases where the dealership has received a pre-exchange unit, the completed form will be mailed after return of the inoperative unit to the repair center.

3. A warranty claim is to be submitted for the R&R of the unit. An additional .2 hour administrative allowance will be paid if applied for when components are repaired under warranty by an AC Delco Service Center. This additional time should be entered in the "other labor hours" column of the Chevrolet warranty claim.

4. The dealer copy of the ACD-1078A and the freight receipt or shipping invoice are to be retained in accordance with requirements detailed in the current Chevrolet Service Policies and Procedures Manual.

TIMELY RETURN OF UNITS FOR REPAIR

Return of units for repair in cases of pre-exchange is critical to the success of the exchange programs. When dealerships do not immediately return cores, it results in local parts shortages. If dealerships are delinquent on core returns, AC Delco will contact Chevrolet for action by Warranty Administration.

WARRANTY CLAIM SUBMISSION

Labor Labor Other Labor Operation Hours Hours(l) --------- ----- --------- 1990-92 F Car C8815 .6 .2

1990-92 R Car C8815 .7 .2

1990-92 M Car C8815 1.1 .2 (Convertible Only)

1991-92 B Car C8815 .4 .2

1991 L Car C8815 .8 .2

1992 L Car C8815 .5 .2

1991-92 Y Car C8815 2.0 .2

(1) Administrative allowance for exchange through AC Delco Centers.

DELCO SERVICE CENTERS

Arizona

Jimmy's Radio & Stereo 3839 N. 16th Street Phoenix, AZ 85016 (602) 264-9177 (800) 227-7234 (National)

California

Auto Electric Radio 1841 West Commonwealth Fullerton, CA 92633 (714)

871-7357 (800) 321-6970 (In-State) (800) 321-6969 (Out of State)

Speed-O-Tach, Inc. 2198 N. Main Walnut Creek, CA 94596 (415) 935-2040 (800) 442-4491 (National)

Colorado

Downtown Radio 2525 West Sixth Avenue Denver, CO 80204 (303) 573-6288 (800) 525-3539 (National)

Florida

TECHNI-CAR Incorporated 5688 West Crenshaw St. Tampa, FL 33634 (813) 884-0022 (800) 662-0022 (In-State) (800) 822-0022 (Out of State)

Georgia

Speedometer Service Company 8471 Roswell Road Atlanta, GA 30350 (404) 998-1666 (800) 332-1827 (In-State) (800) 241-2385 (Out of State)

Illinois

D & B Auto Radio Inc. 2140 Corporate Dr. Addison, IL 601 01 (708) 916-8787 (800) 323-4813 (National)

Maryland

Caton Radio Inc. 6328 Baltimore National Pk. Catonsville, MD 21228 (301) 747-8667 (800) 443-6709 (National)

Massachusetts

Modern Radio Shop 34 Broadway Wakefield, MA 01880 (617) 246-2052 (800) 848-4001 (Out of State)

Michigan

SPECMO Enterprises 2850 W. 11 Mile Rd. Berkley, MI 48072 (313) 399-7778 (800) 545-791 1 (Out of State)

Minnesota

Auto Sound Entronix 9600 54th Avenue North Plymouth, MN 55442 (612) 559-9654 (800) 328-0795 (National)

Missouri

Autronics Auto Spec. 1450 Page Industrial Ct. St. Louis, MO 63132 (314) 423-2323 (800) 392-1516 (In-State) (800) 325-1325 (Out of State)

New Jersey

Eastern Electric Inc. 1 80 Essex Street Hackensack, NJ 07601 (201) 342-3945 (800) 221-2138 (Out of State)

New York

Model Eleronic Inc. 321 West Route 59 Nanuet, NY 10954 (914) 623-8020 (800) 433-9657 (National)

United Radio Service 5705 Enterprise Pkwy. E. Syracuse, NY 13057 (315) 446-5570 (800) 448-0944 (Out of State)

North Carolina Downtown Radio Service 2908 Stewart Creek Charlotte, NC 28216 (704) 391-0801 (800) 522-4706 (In-State) (800) 537-0116 (Out of State) Virginia

Ohio Dayton Speedometer 660 North Main St. Dayton, OH 45405 (513) 222-1491 (800) 543-0179 (In-State) (800) 543-9687 (Out of State)

Electra-Sound Inc. 5260 Commerce Parkway, West Parma, OH 44130 (216) 433-9600 (800) 252-4200 (National)

Pennsylvania

R. T. Grim Co. 400 Regis Ave. Pittsburgh, PA 15236 (412) 655-1574 (800) 222-5509 (National)

H & R Radio Service 155 York Road Warminster, PA 18974 (215) 672-3707 (800) 492-2074 (In-State) (800) 523-6605 (Out of State)

Tennessee

Rickwood Radio Service 1830 Airlane Drive Nashville, TN 37210 (615) 889-3270 (800) 423-4142 (National)

Texas

Speedometer Service Inc. 3227 Skylane Drive Carrollton, TX 75006 (800) 336-3998 (National)

Zener Electronics 9434 Old Katy Road - 400 Houston, TX 77055 (713) 932-6360 (800) 992-1092 (National)

Virginia

Southern Autotronics 3300 Norfolk Street Richmond, VA 23230 (804) 353-5400 (800) 572-2880 (In-State) (800) 446-2880 (Out of State)

Washington

Instrument Sales-Service Inc. 18814 72nd Ave. So. Kent, WA 98031 (206) 251-9092 (800) 444-7976 (National)

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