

1998 - 2000 Corvette: Recall: Electronic Column Lock

1998-2000 Corvette Recall

GM Service Operations DCS851
Urgent - Distribute Immediately

Date: September 6, 2001

Subject: 01044A - Customer Satisfaction Campaign Corvette Electronic Column Lock

Models: 1998-2000 Corvette

To: All Chevrolet Dealers

Attn: Service Managers, Parts Managers, and Warranty Administrators

This bulletin supercedes and replaces campaign bulletin 01044 issued July, 2001. The service procedures have been revised along with the schematic for all manual transmission vehicles and export only automatic transmission vehicles. The steering wheel nut part number has been added to the part information table and the part count in the claim table has been adjusted accordingly.

This campaign is in effect through July 01, 2003.

CONDITION

General Motors has decided that certain 1998-2000 Corvette model vehicles may exhibit a condition in which the electronic column lock may not function as intended. The condition could result in the failure of the steering column to unlock during initial key-in and start-up. Should the column fail to unlock, the engine will stop running if the vehicle starts to move.

CORRECTION

Dealers are to install repair kit PN 88952427 for automatic transmission Corvettes in the US & Canada or repair kit PN 88952428 for all manual transmission Corvettes in the US & Canada. For Corvettes sold in all other countries, both manual and automatic, dealers are to install repair kit PN 88952428.

VEHICLES INVOLVED

Involved are certain 1998-2000 Corvette model vehicles built within these VIN breakpoints:

YEAR - DIVISION - MODEL - PLANT - FROM - THROUGH

1998 - Chevrolet - Corvette - Bowling Green - W5123355 - W5131069

1999 - Chevrolet - Corvette - Bowling Green - X5100001 - X5133283

2000 - Chevrolet - Corvette - Bowling Green - Y5100001 - Y5116233

IMPORTANT: Dealers should confirm vehicle eligibility through GMVIS (GM Vehicle Inquiry System) or GM Access Screen (Canada only) or DCS Screen 445 (IPC only) prior to beginning campaign repairs. [Not all vehicles within the above breakpoints may be involved.]

Involved vehicles have been identified by Vehicle Identification Number. Computer listings containing the complete Vehicle Identification Number, customer name and address data have been prepared, and are being furnished to involved dealers with the campaign bulletin. The customer name and address data furnished will enable dealers to follow up with customers involved in this campaign. Any dealer not receiving a computer listing with the campaign bulletin has no involved vehicles currently assigned.

These dealer listings may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this listing to the follow-up necessary to complete this campaign.

MAILING INFORMATION

Dealer mailings will begin on September 6, 2001.

GMVIS INFORMATION

GMVIS information is currently available.

GM SERVICE OPERATIONS

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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