

2020 Corvette: Service Bulletin: #N202316880: Service Update - Transmission Control Module (TCM) Software Error/Mismatch - (Nov 12, 2020)

#N202316880: Service Update - Transmission Control Module (TCM) Software Error/Mismatch - (Nov 12, 2020)

Subject: N202316880 — Transmission Control Module (TCM) Software Error/Mismatch

Models: 2020 Chevrolet Corvette

Release Date: November 2020

Revision: 00

Attention:

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Involved vehicles will be repaired either through dealer repairs as described in this bulletin or through over the air (OTA) programming. Dealers can and should perform the procedure in this bulletin on any vehicle with an "open" status on the

Investigate Vehicle History (IVH) screen in GM Global Warranty Management system. Due to the fact that vehicles will be closed in IVH through successful OTA programming, *dealers should always check the status in IVH before performing any vehicle repairs.*

<i>Make</i>	<i>Model</i>	<i>Model Year</i>		<i>RPO</i>	<i>Description</i>
		<i>From</i>	<i>To</i>		
Chevrolet	Corvette	2020	2020		

Involved vehicles are marked “open” on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition

Certain 2020 model year Chevrolet Corvette vehicles may have a condition where diagnostic trouble codes (DTC’s) P1967 and/or P1968 may falsely set in the transmission control module (TCM) due to an internal software misalignment.

Correction

GM will update the software in the TCM. Owners who have accepted applicable terms and conditions will have the opportunity to accept these software changes using wireless over-the-air (OTA) technology without having to bring their vehicle to a dealership. Alternatively, owners may

have their vehicle serviced at a GM dealer to receive these software updates.

Parts Information

No parts are required for this repair.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin *must* be held and inspected/repaired per the service procedure of this bulletin *before* customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Online URL:

<https://www.corvetteactioncenter.com/tech/knowledgebase/article/2020-corvette-service-bulletin-n202316880-service-update-transmission-control-module-tcm-software-error-mismatch-nov-12-2020-1471.html>