

2020 Corvette: Service Bulletin: #PIP5709C: Dual Clutch Transmission Exchange Program - (Aug 28, 2020)

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Subject: Dual Clutch
Transmission Part
Restriction

Brand:	Model:	Model Year:	VIN:	Engine:	Transmis- sion:
		from	to	from	to
Chevrolet	Corvette		2020	All	All

***Involved Region or Country
Condition***

North America
Any internal transmission related
complaints.

Cause

Root Cause analysis

The following parts can be obtained for maintenance or servicing per track related events.

The only serviceable components at this time are:

24299326 Filter Kit, Trans Fluid

24299296 Plug, Oil Fill

24299297 Seal, Trans Fill Plug

24299298 Plug, Oil Drn

24299299 Seal, Trans Drn Plug

24299344 Plug, Trans oil fill (Track only, additional fill)

11546938 Retainer, RR Whl Dr Shft UJT

24297480 Hose, Trans Vent

24299294 Cover, Trans Fluid filter

19418016 FLUID, A/TRANS (ACDelco #10-4130) U.S.

19418017 FLUID, A/TRANS Canada

As part of our ongoing continuous improvement we have placed the transmission (P/Ns 24042873 (mLSD) 24042874 (eLSD)) used in the 2020 Corvette on exchange.

This restriction program is in effect to provide quick detection and resolution of any transmission related concerns while allowing limited repairs to the unit itself.

Not all transmission requests may result in transmission replacement. Engineering reviews all requests and it may be determined to allow repairs by the dealer on a case by case basis.

If contacting TAC/PQC about a fluid leak that is suspected to be transmission fluid, refer to Document ID: 5395398 and use the powder method.

Please have pictures of the leak area with the powder applied showing the leak.

Pictures showing the leak area/path will aid in diagnosis and can be attached to the case with the completed template.

Please have the part number available prior to contacting TAC/PQC.

Please contact the Product Quality Center (PQC) by opening a new case via Dealer Case Management (DCM) From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.

Then in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the PQC PIP5709 2020 Chevrolet Corvette Transmission Restriction Template and save a copy to your computer, You can attach a copy of the template to your PQC Case.

Note: (Do Not clear any DTCs prior to contacting the PQC). To aid in the information gathering process please attach session logs of the vin to the case. Important things to look at in GDS is the Module Identification screen in the TCM, Vehicle wide DTC scan, Transmission DTC data and any freeze frame or enhanced DTC data lists.

Parts Information

Description	Part Number	Qty
TRANSAXLE, AUTO	24299023 or 24042873	1
TRANSAXLE, AUTO W/Z51	24299024 or 24042874	1

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8462530	Automatic Transmission Replacement	Used Published Labor Time
ADD	Administrative Allowance	0.2 Hr.

For transmission exchange only: a \$400.00 misc. net allowance for the transmission can be claimed in the warranty transaction

Important: Applicable miscellaneous items such as transmission oil should be added to the part allowance amount and claimed in the Parts Cost column and not included in the Net Amount (DMN) column of the warranty claim.

<i>Version</i>	4
<i>Modified</i>	02/28/2020 - Created on 05/14/2020 - Updated to add part numbers 08/12/2020 - Updated to add leak diagnostics 8/28/2020 — Updated to change from exchange to restriction.

Online URL:

<https://www.corvetteactioncenter.com/tech/knowledgebase/article/2020-corvette-service-bulletin-pip5709c-dual-clutch-transmission-exchange-program-aug-28-2020-1439.html>