2017 Corvette: Service Bulletin: #17-NA-327: Information for Dead Battery

#17-NA-327: Information for Dead Battery - (Oct 12, 2017)

Subject:			Information for Dead Battery				
Attention:			Proceed with this repair ONLY if the bulletin number is listed in the Global Warranty Management / Investigate History link (GWM/IVH) in the Service Information section.				
Brand:	Model:	Model Year:		VIN:		Engine:	Transm
		from	to	from	to		ission:
Cadilla	ATS	2015	2017				
С	CTS	2015	2017				
	Escalad e	2017	2017				
Chevro let	Corvett e	2017	2017				
	Silvera do	2017	2017				
	Suburb an	2017	2017				
	Tahoe	2017	2017]			

GMC	Sierra	2017	2017		
	Yukon Models	2017	2017		

Involved Region or Country	North America
Additional Options (RPOs)	UE1
Condition	Some customers may comment on the following conditions:
	 Dead battery Dead battery after car sits a couple days
Cause	This condition may be caused by the OnStar® module staying awake, drawing power from the battery.
Correction	
	Note: If the vehicle is towed to the dealer with a dead battery, it is highly unlikely that a battery draw will be verified once the battery is charged.
	Verify that the vehicle VIN is flagged in the Global Warranty Management / Investigate History (GWM/IVH). If the VIN is flagged, do a Blue Button Press from the

	vehicle and request a "Re- configuration" and operational evaluation.
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Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time		
2881908*	Charge Battery and Re-configure OnStar® Module	0.3 hr		
*This is a unique Labor Operation for Bulletin use only.				

Online URL:

https://www.corvetteactioncenter.com/tech/knowledgebase/article/2017-corve tte-service-bulletin-17-na-327-information-for-dead-battery-1384.html