

# 2017 Corvette: Service Bulletin: #17-NA-327: Information for Dead Battery

## #17-NA-327: Information for Dead Battery - (Oct 12, 2017)

<b>Subject:</b>				Information for Dead Battery			
<b>Attention:</b>				Proceed with this repair <b>ONLY</b> if the bulletin number is listed in the Global Warranty Management / Investigate History link (GWM/IVH) in the Service Information section.			
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadilla c	ATS	2015	2017				
	CTS	2015	2017				
	Escalad e	2017	2017				
Chevro let	Corvett e	2017	2017				
	Silvera do	2017	2017				
	Suburb an	2017	2017				
	Tahoe	2017	2017				

GMC	Sierra	2017	2017			
	Yukon Models	2017	2017			

<b><i>Involved Region or Country</i></b>	North America
<b><i>Additional Options (RPOs)</i></b>	UE1
<b><i>Condition</i></b>	<p>Some customers may comment on the following conditions:</p> <ul style="list-style-type: none"> <li>• Dead battery</li> <li>• Dead battery after car sits a couple days</li> </ul>
<b><i>Cause</i></b>	<p>This condition may be caused by the OnStar® module staying awake, drawing power from the battery.</p>
<b><i>Correction</i></b>	<p><b>Note:</b> If the vehicle is towed to the dealer with a dead battery, it is highly unlikely that a battery draw will be verified once the battery is charged.</p> <p>Verify that the vehicle VIN is flagged in the Global Warranty Management / Investigate History (GWM/IVH). If the VIN is flagged, do a Blue Button Press from the</p>

vehicle and request a "Re-configuration" and operational evaluation.

## Parts Information

No parts are required for this repair.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2881908*	Charge Battery and Re-configure OnStar® Module	0.3 hr

\*This is a unique Labor Operation for Bulletin use only.

## Online URL:

<https://www.corvetteactioncenter.com/tech/knowledgebase/article/2017-corvette-service-bulletin-17-na-327-information-for-dead-battery-1384.html>