

2017 Corvette: Service Bulletin: #17-NA-327: Information for Dead Battery

#17-NA-327: Information for Dead Battery - (Oct 12, 2017)

Subject:				Information for Dead Battery			
Attention:				Proceed with this repair ONLY if the bulletin number is listed in the Global Warranty Management / Investigate History link (GWM/IVH) in the Service Information section.			
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS	2015	2017				
	CTS	2015	2017				
	Escalade	2017	2017				
Chevrolet	Corvette	2017	2017				
	Silverado	2017	2017				
	Suburban	2017	2017				
	Tahoe	2017	2017				

GMC	Sierra	2017	2017				
	Yukon Models	2017	2017				

<i>Involved Region or Country</i>	North America
<i>Additional Options (RPOs)</i>	UE1
<i>Condition</i>	<p>Some customers may comment on the following conditions:</p> <ul style="list-style-type: none"> • Dead battery • Dead battery after car sits a couple days
<i>Cause</i>	This condition may be caused by the OnStar® module staying awake, drawing power from the battery.
<i>Correction</i>	<p>Note: If the vehicle is towed to the dealer with a dead battery, it is highly unlikely that a battery draw will be verified once the battery is charged.</p> <p>Verify that the vehicle VIN is flagged in the Global Warranty Management / Investigate History (GWM/IVH). If the VIN is flagged, do a Blue Button Press from the</p>

vehicle and request a "Re-configuration" and operational evaluation.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2881908*	Charge Battery and Re-configure OnStar® Module	0.3 hr

*This is a unique Labor Operation for Bulletin use only.

Online URL:

<https://www.corvetteactioncenter.com/tech/knowledgebase/article/2017-corvette-service-bulletin-17-na-327-information-for-dead-battery-1384.html>