2016 Corvette: Service Bulletin: Navigation Radio Destination State Defaults To WV Instead of VA On Manual Entry Only

#PIC6177A: Navigation Radio Destination State Defaults To WV Instead of VA On Manual Entry Only - (Sep 16, 2016)

Subject:	Navigation Radio Destination State Defaults To WV Instead of VA On Manual Entry Only
Models:	2016 Buick LaCrosse, Regal 2016 Cadillac ATS, ATS-V, CT6, CTS, CTS-V, ELR, Escalade models, XTS 2016 Chevrolet Camaro, Colorado, Corvette, Impala, Malibu, Silverado, Suburban, Tahoe, Volt 2016 GMC Canyon, Sierra, Yukon models 2017 Cadillac XT5 2017 Chevrolet Volt Equipped with Navigation Radio RPO's IO6 or UY4

This PI was superseded to update Model Years. Please discard PIC6177.

Condition/Concern

Some customers may comment that when entering an address using the touch screen the state selection defaults to West Virginia (WV) instead

of Virginia (VA). Customers also may comment they can change the state to VA but the system defaults to WV the next time they use the function.

Recommendation/Instructions

Please do not make any repairs or replace any parts. General Motors engineering is currently working on a solution for this concern. This PI will be updated when the repair information is available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Online URL:
https://www.corvetteactioncenter.com/tech/knowledgebase/article/2016-corvette-service-bulletin-navigation-radio-destination-state-defaults-to-wv-instead-of-va-on-manual-entry-only-1307.html