

# 2014 - 2015 Corvette: GM TechLink: Aftermarket Equipment Connected to Multi- Media/Auxiliary Ports during Diagnosis

**Subject:** Aftermarket Equipment Connected to Multi-Media/Auxiliary Ports during Diagnosis

**Model and Year:** 2013-2015 ATS, CTS, SRX, and XTS models equipped with CUE infotainment systems; 2014-2015 Regal, LaCrosse, Canyon, Sierra, and Yukon models equipped with IntelliLink infotainment systems; and 2014-2015 Colorado, Corvette, Impala, Silverado, Suburban, and Tahoe models equipped with MyLink infotainment systems.

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When diagnosing any infotainment system conditions, including blank displays, flashing displays, error or update failed messages, the navigation map not loading, Bluetooth concerns or USB concerns, on some 2013-2015 ATS, CTS, SRX, and XTS models equipped with CUE infotainment systems; 2014-2015 Regal, LaCrosse, Canyon, Sierra, and Yukon models equipped with IntelliLink infotainment systems; and 2014-2015 Colorado, Corvette, Impala, Silverado, Suburban, and Tahoe models equipped with MyLink infotainment systems, check and remove any devices plugged into the USB ports, SD card slots, or 12-volt accessory ports. (Fig. 13)



## **Fig. 13**

Any aftermarket equipment should be unplugged prior to diagnosing any infotainment conditions. SD cards that mount almost flush to the slot may be difficult to see.

Many vehicles also have a USB port that can only be accessed by raising or lowering the radio display/control assembly. Verify that there are no devices in the storage bins behind the display/control assemblies, if applicable.

### **- Thanks to Hassan Abdallah**

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